

PRESS RELEASE

For Immediate Release

Union Hospital 30th Anniversary Kick-off Ceremony x Extension Block Grand Opening

28 March 2025, Hong Kong – Union Hospital proudly launched its 30th Anniversary Kick-off Ceremony and Extension Block Grand Opening today, alongside the unveiling of its new pathology laboratory. Distinguished guests from the government, healthcare sector, and community organizations were invited to revisit Union Hospital’s 30-year journey, walking through its milestones, achievements and contributions.

Themed “30 Years of Union Hospital and You”, the ceremony was officiated by Professor Lo Chung-mau, BBS, JP, Secretary for Health; Dr Colin Lam Ko-yin, Vice Chairman of Henderson Land Development Company Limited; and Dr Anthony Lee Kai-yiu, Chief Hospital Manager and Medical Director of Union Hospital. They were joined by Professor Fok Tai-fai, Chairman of Management Board, Professor Henry Chan Lik-yuen, Deputy Chief Hospital Manager, Dr Clara Wu Wing-ye, Deputy Medical Director, all from Union Hospital; Mr Ivanhoe Chang Chi-ho, JP, District Officer (Kowloon City); Ms Wendy Fung Suk-man, District Social Welfare Officer (Sha Tin); Mr Michael Mok Man-too, Chairman of The Lok Sin Tong Benevolent Society, Kowloon; Ms Patricia Chu Yeung Pak-yu, BBS, Chairman of Hong Kong Anti-Cancer Society; and Mr Andy Chan Ying-kit, Supervisor of The Hong Kong Federation of Youth Groups, to mark the official launch of the event.

Professor Lo Chung-mau, Secretary for Health, stated, “Hong Kong has long operated under a dual-track healthcare system, with the public sector acting as a safety net while the private sector remains an integral part of the healthcare system, offering more choices to citizens. With the opening of Union Hospital’s Extension Block today, advanced facilities will be introduced to provide patients with a more comfortable healthcare experience.” **Professor Lo** added, “In ‘The Chief Executive’s 2024 Policy Address’, the government reaffirmed its commitment to deepening healthcare system reform, including the development of quality indicators for public and private healthcare services. I hope these reforms will receive support from the private hospital sector, further enhancing the quality and efficiency of healthcare services, and strengthening public confidence in private healthcare.”

Since its opening on 1 July 1995, Union Hospital has remained patient-centered, prioritizing patient needs. Over the years, the Hospital has continuously expanded its service offerings at the Tai Wai campus and extended its networks of polyclinics and medical centres across Kowloon and the New Territories to meet

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the growing healthcare demands of the community. To further enhance its service capacity and quality, Union Hospital's latest completion of the Extension Block features two additional floors with a total of 46 new semi-private single rooms, a dedicated obstetrics and gynaecology floor, a rooftop Sky Garden, a new pathology laboratory, and a renovated hospital restaurant "Green Café". The new pathology laboratory, unveiled today, has doubled its space from 4,500 to 8,000 square feet, introducing two cutting-edge automated testing systems to accommodate frequent testing demands and complex medical diagnostics, significantly improving testing accuracy and efficiency.

Dr Colin Lam Ko-yin, Vice Chairman of Henderson Land Development Company Limited, stated in his speech, "Union Hospital has always upheld the mission of 'Serving the Community' by responding to the growing healthcare needs of the society. Over the years, we have invested resources to continually expand the Hospital's service scope and enhance quality, establishing Union Hospital as a leading private hospital offering professional, caring, and up-to-date medical care. From its early focus on obstetrics and gynaecology to its transformation into a full-service hospital, Union Hospital has demonstrated its steady development." Dr Lam expressed his delight at Union Hospital gaining trust and recognition from the public, and encouraged the Hospital to continue enhancing its equipment and technology to deliver higher-quality medical care.

Union Hospital has received numerous international accreditations over the past 30 years. Since the introduction of the International Organization for Standardization (ISO) certification in 1999, the Hospital has been consecutively accredited by various standards organizations, including ISO, the Hong Kong College of Obstetricians and Gynaecologists, and the Australian Council on Healthcare Standards (ACHS) International. Furthermore, Union Hospital won multiple technology awards in 2010 for developing Hong Kong's first "Mobile Clinical Solution System". Its Main Building and Extension Block have also received various architectural honours. These recognition serve as strong endorsements of Union Hospital's commitment to innovation. Looking ahead, Union Hospital will explore robotic surgical systems and AI technologies to advance smart healthcare. The Hospital also aims to expand its capacity to 600 beds, further enhancing service quality.

Dr Anthony Lee Kai-yiu, Chief Hospital Manager and Medical Director of Union Hospital, emphasized in his speech, "'Innovation' is crucial for both Union Hospital and the advancement of healthcare. Our philosophy is to provide caring and reliable services for our patients. Through continuous improvement and innovation, we strive to raise the standard of our services. We will continue to provide comprehensive, patient-centered healthcare, keeping pace with evolving needs and enhancing patient experiences, ensuring that Union Hospital remains a trusted private hospital in Hong Kong for the next 30 years."

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仁安醫院
UNION HOSPITAL

仁心、安心、貼您心
Caring • Reliable • Empathetic

Providing quality medical services is at the core of Union Hospital, while also addressing social needs. Since the establishment of the “Union Hospital Charity Program” in 2006, the Hospital has provided assistance to patients with financial difficulties, and organized activities to raise public awareness of health issues. To mark its 30th anniversary, and with the support from the government’s district governance units, Union Hospital will collaborate with a number of charitable organizations, including The Lok Sin Tong Benevolent Society, Kowloon, Hong Kong Anti-Cancer Society, The Hong Kong Federation of Youth Groups, Hong Kong Flash Exchange Association, in hosting health seminars, free screenings, and other community initiatives. These efforts aim to promote health awareness, strengthen community engagement, and give back to society. For more information about the events, the public can visit: <https://www.union.org/en/uh30>.

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About Union Hospital

Established in 1995, Union Hospital is a private hospital located in Tai Wai, Sha Tin. Building on the core values of ‘Caring. Reliable. Empathetic.’, Union Hospital is dedicated to providing easily accessible, personalised and quality healthcare services, earning recognition from multiple local and international accrediting bodies. The Hospital provides a wide range of comprehensive medical services, including family medicine, specialist out-patient clinics, surgery, medical imaging, in-patient hospital care, as well as the first private 24-hour Emergency Medicine Centre in Hong Kong. In addition to a network of polyclinics in various districts of Hong Kong, Union Hospital has also established a number of medical centres in Tsim Sha Tsui in recent years, catering to different medical needs with its high-quality medical care and state-of-the-art facilities. In 2025, the Hospital officially opened its Extension Block, featuring two floors of semi-private single rooms, a dedicated obstetrics and gynaecology floor, a laboratory and a hospital restaurant, among other new facilities. For more information, please visit www.union.org.

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Anniversary Celebration
仁安醫院三十周年

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ISO 9001:2015 FS66763

Union Hospital 30-Years Journey and Community Services

Fact Sheet

Union Hospital, officially opened on 1 July 1995, is the first private hospital in the New Territories East. Over the past 30 years, it has developed from its early focus on obstetrics and gynaecology into a full-service hospital. Dedicated to providing excellent and advanced healthcare, Union Hospital constantly enhances its services, ensuring caring and reliable medical care for patients. The Hospital has earned numerous accolades and recognition from both local and international professional certification bodies. Marking its 30th anniversary, Union Hospital's "Union Hospital Charity Program", with the support from the government's district governance units, will collaborate with various charitable organizations in hosting community and healthcare initiatives to raise public health awareness, showcasing its commitment to social responsibility.

1. 30 Years of Union Hospital and You – Advancing Services and Facilities

- 1.1 In response to the growing demands for healthcare services, Union Hospital constantly enhances its services by establishing various specialist outpatient clinics and medical centres. Its one-stop healthcare services include Hong Kong's first 24-hour private Emergency Medicine Centre, recognized by the Department of Health and the Hong Kong College of Emergency Medicine, as well as Minimally Invasive Centre, Oncology Centre, Heart Centre, Plastic and Aesthetic Multidisciplinary Centre, and Endoscopy and Day Surgery Centre.
- 1.2 To enhance its capacity, Union Hospital has undergone several expansions, with the current floor area exceeding 29,000 square meters. The Hospital now accommodates 450 beds, and features 9 operating rooms, 6 endoscopy rooms, and over 3,000 healthcare professionals.
- 1.3 In recent years, Union Hospital has expanded its services to the New Territories and Kowloon, establishing specialized medical hubs to make professional healthcare services more accessible to residents in different districts. This includes setting up polyclinics in Ma On Shan, Tseung Kwan O, Tsim Sha Tsui, Tsuen Wan, and Sha Tin, as well as opening medical centres and day procedure centres at H Zentre and Mira Place in Tsim Sha Tsui, to meet patient needs with convenient community healthcare services.
- 1.4 Union Hospital and its medical centres have incorporated many innovative and thoughtful designs in their planning. For example, a Ladies' Area has been set up at the Union Oncology Centre in Tsim Sha Tsui, offering considerate treatment with enhanced privacy. Additionally, the Extension Block introduces two additional floors with a total of 46 semi-private single rooms, offering a suite at semi-private room rates.

2. Pioneering Innovation and Excellence – Recognized for Quality Healthcare

2.1 Union Hospital is dedicated to enhancing the quality of healthcare services through ongoing evaluation and improvement of its practices. With excellent quality monitoring, the Hospital has been recognized by various international professional accreditation bodies over the years:

- In July 1999, Union Hospital became the first private hospital in Hong Kong to be awarded the ISO 9002:1994 certification by Lloyd's Register Quality Assurance (LRQA) with no improvement notes at the initial assessment;
- Since 2002, the Hospital has repeatedly attained the certifications from the British Standards Institution, and it currently holds the ISO 9001:2015 certification;
- Since 2010, the Hospital has received multiple accreditation certificates from the Australian Council on Healthcare Standards International, and it currently holds the 7th edition of Evaluation and Quality Improvement Program (EQIP7);
- Since 2019, Union Hospital has been awarded the ISO 15189 Plus™ certificate by the Institute for Quality Management in Healthcare.

2.2 Union Hospital has pioneered and introduced several cutting-edge systems and equipment to improve the efficiency of healthcare staff and provide patients with a more convenient healthcare experience:

- In 2010, the Hospital developed Hong Kong's first "Mobile Clinical Solution System", enabling the healthcare professionals to access patient records, record patient conditions, and administer prescriptions through electronic hand-held devices, effectively reducing human error risks. This system has received multiple technology awards, namely the "Asia Pacific Information and Communications Technology Alliance (APICTA) Award - Best E-health Award", and the "Hong Kong ICT Awards 2011 - Smart Business Award (Gold Award)";
- In 2019, Union Hospital launched Hong Kong's first private hospital mobile application, allowing the public to access consultation information, such as emergency medicine registration and medication checking, anytime through the 'E-Reg' and 'Medcheck' functions;
- The Hospital has introduced the latest minimally invasive surgical systems, central fetal monitoring systems, Hong Kong's first dual-source photon-counting computed tomography system, and cutting-edge automated testing systems.

3. Dedicated to Serving the Community – Giving Back through a Series of Engaging Activities

Over the years, Union Hospital has been dedicated to charitable activities. Since the establishment of the "Union Hospital Charity Program" in 2006, the Hospital has been working with its healthcare professionals to provide free surgeries and treatments to patients facing financial difficulties. This year, with the support from the government's district governance units, Union Hospital has actively engaged with the community by organizing various activities through the "Union Hospital Charity Program" in

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partnership with a number of charitable organizations. These initiatives include health talks, free health check-ups, fundraising events, and medical symposiums.

Union Hospital 30th Anniversary Events:

Event Name	Partnering Organization / Beneficiary	Expected Date
Health Talks (with Free Health Check-ups*)		
Safety and Health Day @ To Kwa Wan and Eyes Check-up*	Kowloon City District Office	Completed
Vision Care Programme*	Sai Kung District Council	Completed
New Insights on Allergies and Treatments*	Hong Kong Flash Exchange Association	Completed
Men's Responsibility in Family Health*		May 2025
Public Awareness of Cardiopulmonary Resuscitation (CPR)		Jun 2025
Women's Health Talk		Jul 2025
ADHD Health Day*	Hong Kong Federation of Youth Group	Oct 2025
Breast Cancer Survivorship Health Talk	Hong Kong Anti-Cancer Society	Nov 2025
Fundraising Activities (Union Hospital Volunteer Team Participation)		
The Community Chest New Territories Walk for Millions 2025 – GO PARK Sai Sha	The Community Chest	Completed
Rice Pack Distribution Charity Activity	St. James' Settlement	Apr 2025
Medical Symposiums		
Union Oncology Centre: Oncology Online Symposium	Hong Kong College of Radiographers	Completed
Union Oncology Centre: Patient Symposium & Open Day	-	Jun 2025
Union Hospital 30th Anniversary Medical Symposium	-	Jun 2025
Union Oncology Centre: Symposium	-	Sep 2025

Details of the activities and registration methods will be updated regularly. Visit <https://www.union.org/en/uh30> for the latest information and Union Hospital's 30-year journey.

Unveiling Union Hospital's Extension Block with New Facilities to Enhance Patient Care

Fact Sheet

Union Hospital's Extension Block features four floors of new facilities designed to fully enhance service quality. Spanning over 50,000 square feet, the Extension Block introduces 46 semi-private single rooms, a dedicated floor for obstetrics and gynaecology, a rooftop Sky Garden, and the newly renovated restaurant "Green Café". The pathology laboratory, equipped with two state-of-the-art automated testing systems to efficiently handle raising testing demands, has also been relocated to the Extension Block. The innovative design of the Extension Block incorporates thoughtful elements aimed at enhancing overall patient experience.

1. Union Hospital's Pathology Department Unveils New Laboratory with Two Cutting-edge Automated Testing Systems

Union Hospital unveiled its new pathology laboratory on 28 March 2025. The new laboratory, doubling its size to an impressive 8,000 square feet, will explore additional automation systems and refine diagnostic methods to ensure high quality test performance. The new laboratory has integrated two state-of-the-art automated testing systems, which are capable of meeting frequent testing demands and complex diagnostic tasks. With clinical chemistry and immunology throughput reaching up to 2,600 tests per hour, the new systems significantly enhance testing efficiency, reduces the risks of human error, speeds up result delivery, and allows doctors in making prompt and confident decisions for patient care.

Highlights of the advanced automated testing systems:

- **Roche cobas® pro integrated solutions:** This system is engineered specifically for mid- to high-volume clinical chemistry and immunochemistry testing, resulting in a streamlined workflow and short turnaround times. With intelligent sample routing, continuous reagent loading, and radio frequency identification (RFID)-tagged consumables, the system helps minimize manual intervention and maximize reliability. Its industry-leading incubation times, with 9-minute STAT and 18-minute routine immunochemistry assays, further support rapid, accurate results, ensuring that healthcare providers can make timely, well-informed decisions.
- **Sysmex XR-Series automation:** The XR-Series offers modular and scalable solutions for haematology. Its advanced sample management, 3D scattergram-based analysis, and optional digital imaging (DI-60) enable more precise detection of abnormal cells, significantly enhance testing efficiency. In particular, the XR-3100 configuration is ideal for medium to large testing

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volumes, providing a flexible layout that can be expanded alongside the laboratory's growing requirements.

2. Brand-New Hotel-Style Semi-Private Single Rooms

The Extension Block adds 46 semi-private single rooms, which are located on the 3rd floor in the Obstetrics and Gynaecology Department and on the 5th floor in the Mixed Wards. These rooms feature a hotel-style design as refined simplicity, and are equipped with en-suite bathroom and a companion bed. The new rooms provide a more comfortable and private option for customers as they can enjoy a suite with independent space at the “semi-private room” rate, enhancing their inpatient experience.



3. Brand New First-Stage and Delivery Rooms

The Extension Block's 3rd floor is dedicated to Obstetrics and Gynaecology, adding 20 new semi-private single rooms. The adjacent first-stage and delivery rooms allow expectant mothers to move directly to the delivery room without passing through public corridors, avoiding any embarrassment. The first-stage and delivery rooms are equipped with central fetal monitoring systems, ensuring timely care for both the mother and baby.



4. Sky Garden – A Space with Serenity

The Sky Garden on the 6th floor of the Extension Block covers over 10,000 square feet and is filled with a variety of plants that brighten up the place. The garden not only beautifies the Hospital, but also creates a serene space where patients and visitors can take a rest and rejuvenate themselves in their healing journey.



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5. Green Café – Renovated with a Fresh Look

Green Café has returned with a fresh new look. Located on the 2nd floor of the Extension Block, the renovated space features a glass atrium that floods the area with natural sunlight, creating a bright and refreshing atmosphere. The menu is crafted by the Head Chef in collaboration with the Hospital's dietitians. Differentiated from traditional image of hospital meals, the team insists using natural ingredients so to create both nutritious and delicious dishes, ensuring patients' nutritional requirements are met while enhancing patients' appetite.



Visit <https://www.union.org/extension-block> to view the 360-degree virtual tour of the dedicated floor for obstetrics and gynaecology, and other new facilities of the Extension Block. You can also download the photos in high-resolution at <https://shorturl.at/HFthg>.